



100% satisfaction guaranteed, or your money back*

Every PRO PLAN® diet is guaranteed to provide 100% of the essential nutrients that your pet needs and loves. However, if you are not happy, we are offering you your money back.

HOW TO CLAIM YOUR MONEY BACK GUARANTEE

Download, print and complete this application form and send off, with the relevant proof of purchase, to: PRO PLAN® RANGE Money Back Guarantee, Freepost RLTS-KSXS-BZHK, Uckfield, TN22 1QQ to arrive by no later than 31.01.2027¹, to claim one PRO PLAN® cat food product, and/or one dog food product, and/or one PRO PLAN® Supplement product refund (see full Terms and Conditions for the list of participating products and maximum refund values). The promotion ends on 31.01.2027, or when (500 PRO PLAN® Main Meals RANGE, 200 PRO PLAN® LIVECLEAR, 400 PPVD and 400 PRO PLAN® Supplements) valid, genuine claims have been received on a first-come, first-served basis, whichever is sooner. Send away/postal offer. UK, CI & IoM, 18+ only. Till receipt, purchase, internet, email address & printer required. Maximum of one pack of cat food and one cat supplement, and one pack of dog food and one dog supplement from each of the participating ranges, regardless of the type/variant, can be claimed for refund per household. Multiple applications from the same household for the same product/item will not be accepted. Purchase by 31.12.2026. T&Cs apply*. See below for more details.

¹All claims must be made by no later than 31.01.2027, or within the following timeframes, whichever is sooner. PURINA® Cat and Dog Main Meals, Liveclear, and PRO PLAN® Veterinary Diets – claim within one month of the date of purchase as shown on the valid itemised till receipt. PURINA® Supplements – claim within two months of the date of the purchase as shown on the valid itemised till receipt.

*There are maximum refund values per qualifying product. These can be found at: www.purina.co.uk/proplan/money-back-guarantee

Title	First Name	Surname
Address		
Postcode	Email address	
Email address required in case we need to contact you about your refund		
Value of packed purchase		
I was not 100% satisfied because *10+ word statement mandatory		
Please provide your bank details to receive the refund		
Sort code	Account number	Account name

¹UK, CI & IoM, 18+. Purchase of one pack per product type (one cat and/or one dog food product and/or one supplement) from the PURINA PRO PLAN® CAT, DOG OR SUPPLEMENT RANGE required by no later than 31.12.2026. Limited number of claims available. See below for details. Completed applications and relevant proof of purchase to be sent by post to: PURINA PRO PLAN® Money Back Guarantee, Freepost RLTS-KSXS-BZHK, Uckfield, TN22 1QQ to arrive by no later than 31.01.2027. A legible, fully completed application form, 10+ word statement, and relevant till receipt required to claim refund. Refunds will be made by BACs transfers only. Maximum one claim per household for one cat food product, one dog food product and one supplement product. The promotion ends on 31.01.2027, or when 1500 valid, genuine claims (500 PRO PLAN® RANGE, 200 PRO PLAN® LIVECLEAR, 400 PPVD and 400 PRO PLAN® Supplements) have been received on a first-come, first-served basis, whichever is sooner. For further details, list of qualifying products, maximum claim values per product, and full Terms and Conditions, visit www.purina.co.uk/proplan/money-back-guarantee

Promoter: Nestlé Purina UK Commercial Operations Ltd, Nestlé House, Haxby Road, York YO31 8TA

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Your Pet, Our Passion.®